

For Immediate Release

**Media Contact:**  
Jacquie Hill  
Public Relations Specialist  
External Communications  
Assurant Employee Benefits  
2323 Grand Blvd.  
Kansas City, MO 64108  
Ph: 816.881.8968  
jacquie.hill@assurant.com



## Assurant Employee Benefits out-performs disability industry in producer experience

**Kansas City, Mo.,** (September 15, 2009) – Recent research conducted by JHA, a leader in disability reinsurance, consulting and research, has revealed that brokers who write disability insurance with Assurant Employee Benefits rate their overall experience with the carrier significantly ahead of industry averages.

Assurant Employee Benefits received significantly higher than average ratings on the following measures:

- Overall experience with the carrier
- Timeliness of proposal submissions

Four factors drive the perception of being easy to work with, which contributes to a producer's rating for overall experience. These include overall account management, attentive sales representatives, efficient handling of any issues that may arise and easy case installation.

In addition, Assurant Employee Benefits' Net Promoter Score was also above the industry average. The Net Promoter Score indicates how likely a producer would be to recommend a carrier to a colleague or friend.

“The satisfaction results achieved by Assurant Employee Benefits are evidence of our commitment to providing outstanding products and service that meet the

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needs of our customers,” said Joe Sevcik, senior vice president of marketing. “The experience we provide enables our producer partners to better serve their clients, which can lead to a successful benefits experience for everyone involved.”

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**About Assurant Employee Benefits**

*Assurant Employee Benefits specializes in quality employee benefits and services, including long-term and short-term disability, life and accidental death and dismemberment insurance, dental coverage, and disability reinsurance management services. Assurant Employee Benefits is the brand name for insurance products underwritten by Union Security Insurance Company and for prepaid dental products provided by an affiliated prepaid dental company. In New York, insurance products are underwritten and prepaid products are provided by Union Security Life Insurance Company of New York, which is licensed in New York and has its principal place of business in Syracuse, New York. Plans contain limitations, exclusions and restrictions.*